

Practice Updates Regarding Coronavirus

COVID-19 Practice Updates as of May 4, 2020

Everyone at Step Lively Foot & Ankle Centers are committed to doing our part to keep our patients, our staff, and our community safe. All of our [locations](#) remain open to serve new and existing patients for in-person [appointments](#) but with reduced schedules. Though many things have changed in the past few months, our commitment to your health and safety remains the same. We know there are still concerns about potential transmission of infection. Here's how we are managing infection control at our practice, and how you can help us keep our staff and patient family safe.

Our priority has always been your safety

Infection control has always been a top priority for our practice. We stay updated with federal and states agency's guidelines and rulings, to make sure that our infection control procedures are current and adhere to their recommendations.

Here are some of the measures we are taking to keep patients and staff safe.

- Mandatory masks for all patients and staff
- Limiting visitors to patients only. If the patient is a minor one parent or guardian will be allowed to accompany them. If you require assistance you may bring one support person to accompany you.
- Temperature and screenings are required for everyone who enters our offices
- Safe social distancing in waiting areas. There may be times in which we ask visitors to remain in their vehicles if safe social distancing cannot be maintained.
- Increased frequency and special attention to equipment disinfection and sanitization protocols
- Rigorously enforcing hand washing protocols

Reasons to reschedule

In an effort to keep both our patients and staff safe we are asking patients who have any of the following to please contact our office to postpone your appointment for 14 days.

- You have been in contact with someone who has tested positive or is awaiting the test results of a COVID-19 test
- Fever (99.5 degrees Fahrenheit or greater)
- Shortness of breath
- Sore throat
- Experienced headaches, fatigue, or weakness
- Cough or runny nose (not related to allergies)
- Lost a sense of taste and/ or smell
- Traveled within the US within the past 14 days

Thank you for being part of our Step Lively Foot & Ankle Centers family. We look forward to seeing you soon.